

"Providing Exceptional IT Consulting Services throughout the New England Area!"



Are you paying too much for IT support?

Why is your IT Support Company making money off of your IT failures?

Most IT companies make money by charging you for the time they spend resolving your problems. With our Managed IT Support Service, we focus on increasing overall system availability and not profiting from your downtime. It is in our best interest to keep your systems up and running and applications functioning in an optimal manner. You may ask yourself why? We strive to build a strong, long lasting business relationship with our clients. Our goal is to keep your IT systems up and running to allow you to do what you do best. Focus on running your business.

Most small and mid-sized businesses report an average of over 50 hours of lost productivity per employee per year due to IT problems.

On average, 93% of IT problems can be proactively addressed before they turn into performance problems, downtime and loss of data or security breaches. Current IT support providers make their money off of failure.

The Owners Tech Managed IT Support Service is an efficient approach to support methodology that centers on proactively monitoring critical system functions and reporting any issues to our remote service system. This allows us to be proactive with your environment and find and fix issues before they have a chance to cause downtime or affect your business.

Our Remote Support Services enable us to provide technical support directly on your pc or server from our own office, without having to send a technician on-site. Through the use of remote management software we are able to provide faster quality service. When you have a problem time is money, OTC can connect to your workstation within minutes and resolve your issue.

If on-site support is needed, an experienced engineer is sent, just like in the traditional model. However, problems are usually resolved remotely without the user ever knowing anything was wrong with their system.

So whether you have an in-house IT department or you have an outsourced IT service, Owners Tech Consulting can cut your expenses while increasing your IT Support coverage. Contact us today and see why everyone is switching to our Managed Service solutions. We will be glad to stop by and give you a free quote and network assessment.

The free network assessment alone is worth the call.

If you are interested in our FREE-no obligation network audit, please feel free to EMAIL us support@ownerstech.com or simply give us a call (339) 234-9638 to schedule an onsite visit.

Using Owners Tech Consulting to manage your IT infrastructure can save your organization on overall IT cost in addition to reducing your loss of productivity due to downtime.

Your organization will reduce operational costs, because we are dedicated to keeping your IT infrastructure up and running. As an example, the table below will outline what an average saving may look like for a business that has 25 user workstations over 3 years span.

Managing 25 Workstations for 3 Years	Cost	Savings
NON-MANAGED WINDOWS 7-XP DESKTOP	\$132,725.00*	\$0
SELF-MANAGED WINDOWS 7-XP DESKTOP	\$83,375.00*	\$49,350.00
OTC MANAGED SUPPORT SERVICES	\$65,520.00**	\$67,205.00**

*According to a Gartner report the cost of an unmanaged Windows 7 or XP desktop is \$5,309 over three years, whereas a managed Windows 7-XP desktop runs only \$3,335.

**This estimate is based on average \$1,820 monthly service charge for a customer business which includes 25+ workstations/laptops, 6 servers, printer/fax support, in addition to application-specific support. The breakdown equates to 26 billable hours a month multiplied by \$70.00(our rate). The billable hours may vary depending on services, complexity, and other requirements.

By using OTC's managed support service plan you will reap the benefits of increased efficiency and improved uptime.

[OTC Managed Desktop Support Plan](#)

24X7 MONITORING
MISSION CRITICAL SUPPORT HELPDESK
PATCH MANAGEMENT
ANTI-VIRUS CHECKS & SCANNING
SPYWARE DETECTION & REMOVAL
END USER HELP DESK
EVENT LOG MONITORING
ON-SITE CUSTOMER VISITS
DETAILED REPORTING
INVENTORY OF HARDWARE AND SOFTWARE
SOFTWARE DEPLOYMENT & UPDATES
SOFTWARE ADMINISTRATION
SERVER HEALTH CHECK & ANALYSIS OF KEY TRENDS

We offer one of the most competitive rates in the industry. Our rate for all IT services is **\$70 per hour**.

Owners Tech also offers a free no obligation, network audit. Beginning with our free, no obligation network audit and analysis, we will provide you with a detailed report of your current IT environment. We then will put together a comprehensive outline of what improvements we feel could be made to optimize your current technology.

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